Settlement Agreement File No. 201734



IN THE MATTER OF A SETTLEMENT HEARING PURSUANT TO SECTION 24.4 OF BY-LAW NO. 1 OF THE MUTUAL FUND DEALERS ASSOCIATION OF CANADA

Re: Gilbert John Ackerman

SETTLEMENT AGREEMENT

I. INTRODUCTION

- 1. Staff of the Mutual Fund Dealers Association of Canada ("Staff") and the Respondent, Gilbert John Ackerman (the "Respondent"), consent and agree to settlement of this matter by way of this agreement (the "Settlement Agreement").
- 2. Staff conducted an investigation of the Respondent's activities which disclosed activity for which the Respondent could be penalized on the exercise of the discretion of the Hearing Panel pursuant to s. 24.1 of By-law No. 1.

II. JOINT SETTLEMENT RECOMMENDATION

3. Staff and the Respondent jointly recommend that the Hearing Panel accept the Settlement Agreement.

- 4. The Respondent admits to the following violations of the By-laws, Rules or Policies of the MFDA:
 - a) in August 2014, the Respondent obtained, possessed, and used to process transactions, 2 pre-signed account forms in respect of 2 clients, contrary to MFDA Rule 2.1.1.
- 5. Staff and the Respondent agree and consent to the following terms of settlement:
 - a) the Respondent shall pay a fine in the amount of \$6,000 pursuant to s. 24.1.1.(b) of MFDA By-law No. 1;
 - b) the Respondent shall pay costs in the amount of \$2,500 pursuant to s. 24.2 of MFDA By-law No. 1;
 - c) the Respondent shall in the future comply with MFDA Rule 2.1.1; and
 - d) the Respondent will attend in person, on the date set for the Settlement Hearing.
- 6. Staff and the Respondent agree to the settlement on the basis of the facts set out in Part III herein and consent to the making of an Order in the form attached as Schedule "A".

III. AGREED FACTS

Registration History

- 7. Since March 2003, the Respondent has been registered as a mutual fund salesperson (now known as a dealing representative) in Alberta and Saskatchewan with Sun Life Financial Investment Services (Canada) Inc. ("Sun Life"), a Member of the MFDA.
- 8. From November 1999 to February 2001, the Respondent was registered as a mutual fund salesperson with Clarica Investco Inc.

9. At all material times, the Respondent conducted business in the Saskatoon, Saskatchewan area.

Pre-Signed Account Forms

- 10. At all material times, Sun Life's policies and procedures prohibited its Approved Persons, including the Respondent, from holding, obtaining, or using pre-signed account forms.
- 11. In August 2014, the Respondent obtained, possessed, and used to process transactions, 2 pre-signed account forms in respect of 2 clients.
- 12. The pre-signed account forms consisted of one Know-Your-Client form and one mutual fund application form.

Prior Use of Pre-Signed Account Forms

13. On or about November 21, 2012, Sun Life issued a Warning Letter to the Respondent after Sun Life identified that he obtained and possessed one pre-signed account form in respect of one client. The Respondent signed an acknowledgement letter, dated December 7, 2012, confirming that he would cease and desist from having any client execute a form which has not been completed in full and dated.

Sun Life's Investigation

- 14. In October 2015, Sun Life's compliance staff conducted a branch review and identified the pre-signed account forms that are the subject of this Settlement Agreement.
- 15. In November 2015, the Member placed the Respondent on close supervision for a period of 12 months.

- 16. On or about November 8, 2015, Sun Life sent letters to the affected clients in order to determine whether the Respondent had engaged in any unauthorized trading. The clients did not report any concerns.
- 17. On or about January 5, 2016, Sun Life issued a warning letter to the Respondent for possessing and using pre-signed account forms. Sun Life placed the Respondent on close supervision for a period of 12 months, and required him to complete an industry course.

Additional Factors

- 18. There is no evidence that the Respondent received any financial benefit from engaging in the misconduct described above beyond any commissions and fees that he would ordinarily be entitled to receive had the transactions been carried out in the proper manner.
- 19. There is no evidence of any client loss or that the transactions were unauthorized.
- 20. By entering into this Settlement Agreement, the Respondent has saved the MFDA the time, resources, and expenses associated with conducting a full hearing of the allegations.

IV. ADDITIONAL TERMS OF SETTLEMENT

- 21. This settlement is agreed upon in accordance with section 24.4 of MFDA By-law No. 1 and Rules 14 and 15 of the MFDA Rules of Procedure.
- 22. The Settlement Agreement is subject to acceptance by the Hearing Panel which shall be sought at a hearing (the "Settlement Hearing"). At, or following the conclusion of, the Settlement Hearing, the Hearing Panel may either accept or reject the Settlement Agreement.
- 23. The Settlement Agreement shall become effective and binding upon the Respondent and Staff as of the date of its acceptance by the Hearing Panel. Unless otherwise stated, any monetary penalties and costs imposed upon the Respondent are payable immediately, and any

suspensions, revocations, prohibitions, conditions or other terms of the Settlement Agreement shall commence, upon the effective date of the Settlement Agreement.

- 24. Staff and the Respondent agree that if this Settlement Agreement is accepted by the Hearing Panel:
 - a) the Settlement Agreement will constitute the entirety of the evidence to be submitted respecting the Respondent in this matter;
 - b) the Respondent waives any rights to a full hearing, a review hearing before the Board of Directors of the MFDA or any securities commission with jurisdiction in the matter under its enabling legislation, or a judicial review or appeal of the matter before any court of competent jurisdiction;
 - c) Staff will not initiate any proceeding under the By-laws of the MFDA against the Respondent in respect of the facts and contraventions described in this Settlement Agreement. Nothing in this Settlement Agreement precludes Staff from investigating or initiating proceedings in respect of any facts and contraventions that are not set out in this Settlement Agreement. Furthermore, nothing in this Settlement Agreement shall relieve the Respondent from fulfilling any continuing regulatory obligations;
 - d) the Respondent shall be deemed to have been penalized by the Hearing Panel pursuant to s. 24.1.2 of By-law No. 1 for the purpose of giving notice to the public thereof in accordance with s. 24.5 of By-law No. 1; and
 - e) neither Staff nor the Respondent will make any public statement inconsistent with this Settlement Agreement. Nothing in this section is intended to restrict the Respondent from making full answer and defence to any civil or other proceedings against the Respondent.
- 25. If, for any reason, this Settlement Agreement is not accepted by the Hearing Panel, each of Staff and the Respondent will be entitled to any available proceedings, remedies and challenges, including proceeding to a disciplinary hearing pursuant to sections 20 and 24 of Bylaw No. 1, unaffected by the Settlement Agreement or the settlement negotiations.

- 26. Staff and the Respondent agree that the terms of the Settlement Agreement, including the attached Schedule "A", will be released to the public only if and when the Settlement Agreement is accepted by the Hearing Panel.
- 27. The Settlement Agreement may be signed in one or more counterparts which together shall constitute a binding agreement. A facsimile copy of any signature shall be effective as an original signature.

DATED this 5th day of April, 2017.

"Gilbert John Ackerman"	
Gilbert John Ackerman	
(DD)	
"DR"	DR
Witness – Signature	Witness – Print Name

"Shaun Devlin"

Shaun Devlin Staff of the MFDA Per: Shaun Devlin Senior Vice-President,

Member Regulation – Enforcement

Schedule "A"

Order

File No. 201734



IN THE MATTER OF A SETTLEMENT HEARING PURSUANT TO SECTION 24.4 OF BY-LAW NO. 1 OF THE MUTUAL FUND DEALERS ASSOCIATION OF CANADA

Re: Gilbert John Ackerman

ORDER

WHEREAS on [date], the Mutual Fund Dealers Association of Canada (the "MFDA") issued a Notice of Settlement Hearing pursuant to section 24.4 of By-law No. 1 in respect of Gilbert John Ackerman (the "Respondent");

AND WHEREAS the Respondent entered into a settlement agreement with Staff of the MFDA, dated [date] (the "Settlement Agreement"), in which the Respondent agreed to a proposed settlement of matters for which the Respondent could be disciplined pursuant to ss. 20 and 24.1 of By-law No. 1;

AND WHEREAS the Hearing Panel is of the opinion that the Respondent:

a) in August 2014, obtained, possessed, and used to process transactions, 2 pre-signed account forms in respect of 2 clients, contrary to MFDA Rule 2.1.1.

IT IS HEREBY ORDERED THAT the Settlement Agreement is accepted, as a consequence of which:

- 1. The Respondent shall pay a fine in the amount of \$6,000 pursuant to s. 24.1.1.(b) of MFDA By-law No. 1;
- 2. The Respondent shall pay costs in the amount of \$2,500 pursuant to s. 24.2 of MFDA By-law No. 1;
- 3. The Respondent shall in the future comply with MFDA Rule 2.1.1; and
- 4. If at any time a non-party to this proceeding, with the exception of the bodies set out in section 23 of MFDA By-law No. 1, requests production of or access to exhibits in this proceeding that contain personal information as defined by the MFDA Privacy Policy, then the MFDA Corporate Secretary shall not provide copies of or access to the requested exhibits to the non-party without first redacting from them any and all personal information, pursuant to Rules 1.8(2) and (5) of the MFDA *Rules of Procedure*.

DATED this [day] day of [month], 20[].

Per:	
	[Name of Public Representative], Chair
Per:	
	[Name of Industry Representative]
Per:	
	[Name of Industry Representative]

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